

NOTIFICATION OF SAFETY RECALL N598 (NHTSA
21V-435)



NAS21.06.011 | RECALL

USA

AFTERSALES BULLETIN

JUNE 10, 2021

Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a Recall on certain 2020-2022 model year Land Rover Defender vehicles imported into the United States market. Information relating to this Recall will be posted on the National Highway Traffic Safety Administration website.

United States Federal regulations require that retailers must be notified within a reasonable time after the manufacturer decides that a defect that relates to motor vehicle safety or a noncompliance exists.

United States Federal law requires retailers to complete any outstanding Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$22,723.00 per vehicle.

This Aftersales Bulletin serves as notification to all Land Rover retailers in the United States and Federalized Territories that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.

DESCRIPTION OF ISSUE

An issue has been identified on certain Land Rover vehicles with darkened rear lamp assemblies within the listed Affected Vehicle Range where, if an intense light source shines directly on the rear of an affected vehicle at a certain angle, the stop, turn signal, and/or tail lamp may experience a photovoltaic over-voltage event and cease to function. In the case of turn signals and stop lamps, the condition resets without driver intervention and operation will resume absent of the intense light source. In the case of tail lamp operation, the lamps will extinguish until the power feed is cycled, such as an ignition off/on or turning the lamps off and then on at the lighting control switch.

AFFECTED VEHICLE RANGE

A total of 2,622 vehicles are potentially involved in the USA and Federalized Territories.

Defender

Model Year: 2020-2022

VIN: SALEX7EU0L2016027-SALEX7RU1N2072300

Visit the British Brands Sales Suite (BBSS) website for a list of affected vehicles at your retailer.

EFFECT ON VEHICLE OPERATION

Where the rear lamp system fails to illuminate, other road users will not be aware of the vehicle may be slowing down, stopping, or changing direction. During darkness, where the tail lamps have extinguished, following drivers may not realize the presence of a vehicle ahead.

Each of these failed state conditions will increase the risk of a crash.

SERVICE PROGRAM / REWORK ACTION

Owners will be notified by mail and instructed to take their vehicle to an authorized retailer who will replace the rear lamp assemblies. There will be no charge to owners for this action under this Program.

Unsold vehicles must have this done as part of the Pre-Delivery Inspection (PDI) process and before vehicle handover to the customer.

OWNER NOTIFICATION

Owner notification is expected to occur on or before August 3, 2021.

ACTION TO BE TAKEN

Use the Jaguar Land Rover claims submission system to make sure that the vehicle is affected by this Program prior to undertaking any rework action.

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action.

Jaguar Land Rover North America, LLC recommends that affected sales demonstrator and loaner vehicles are repaired before use and that used vehicles are repaired before sale. Retailers who choose to proceed against this recommendation, where legally permitted, must clearly and conspicuously disclose the open recall to the applicable customers.

A Technical Bulletin will be published once repair instructions are finalized and any required parts have been procured.

Thank you for your cooperation in this matter. Jaguar Land Rover North America apologizes for any inconvenience this may cause.