Reference	SSM75427
Models	Defender / L663
	Discovery / L462
	Discovery Sport / L550
	New Range Rover Evoque / L551
	Range Rover Velar / L560
Title	Wireless Device Charger Module (WDCM) Not Charging iPhone 12
Category	Electrical
Last modified	03-Jun-2021 00:00:00
Symptom	207000 Entertainment Systems
Content	Issue:

Cause:

Wireless Device Charger Module (WDCM) doesn't support with new iPhone 12 MagSafe feature.

JLR is investigating customers reporting iPhone 12 with MagSafe not charging when using the Wireless

Action:

This procedure requires a minimum of Pathfinder (325) loaded or later.

- Connect the JLR approved battery support unit.
- Connect the JLR approved diagnostic equipment to the vehicle and begin a new session.
- Follow the JLR approved diagnostic equipment prompts.
- · Select 'ECU Diagnostics'.
- · Select 'WDCM'
- Select 'Update ECU'.

Device Charger feature.

- Follow all on-screen instructions to complete the task.
- When all of the tasks are complete, exit the session.
- Disconnect the JLR approved diagnostic equipment and the JLR approved battery support unit.
- Confirm the Wireless Device Charger Module (WDCM) charges the iPhone 12

Thank you in advance for your assistance with this matter.