



SI B51 19 19
Body Equipment

July 2019
Technical Service

SQUEAKING NOISE WHEN OPERATING THE SIDE WINDOWS

MODEL

I01 (I3)			
----------	--	--	--

SITUATION

A squeaking noise is heard when operating either side window.

CAUSE

Interference between the side window glass and the B-Pillar seal.

CORRECTION

Clean and apply lubricant to the B-Pillar seal.

PROCEDURE

1. Clean both B-pillar seals using warm water and a clean cloth.



2. Apply Gummi-Pflege rubber care fluid, PN 83 19 2 449 390, to the edge of both B-pillar seals where the window slides (arrows).

3. Retest to ensure no noise is present after repairs.

PARTS INFORMATION

Part Number	Description	Quantity
83 19 2 449 390	Gummi-Pflege rubber care fluid 75ml	As needed

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	5133093900	

Labor Operation:	Labor Allowance:	Description:
51 99 000	3 FRU	Work time to clean and lubricate seals on both sides of the vehicle(Main work)
Or:		
51 99 000	2 FRU	Work time to clean and lubricate seals on both sides of the vehicle (Plus work)

And:

Sublet – Bulk Material

Sublet Code 4	See sublet reimbursement calculation below	Reimbursement for the repair-related bulk material (BMW part number, please do not use the part number for claim submission)
----------------------	--------------------------------------------	------------------------------------------------------------------------------------------------------------------------------

Sublet reimbursement calculation for claiming the “used quantity” of repair-related bulk material (BMW part number) is at dealer net plus your center’s handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

[Copyright ©2019 BMW of North America, Inc.]