



SINGLE SIGN-ON TERMS AND CONDITIONS

PLEASE READ THESE TERMS CAREFULLY AND MAKE SURE YOU UNDERSTAND THEM BEFORE CREATING A SINGLE SIGN-ON ACCOUNT. THESE TERMS OF USE AFFECT YOUR LEGAL RIGHTS AND INCLUDE A WAIVER OF YOUR RIGHT TO A JURY TRIAL AND RIGHT TO PARTICIPATE IN A CLASS ACTION LAWSUIT OR ARBITRATION. ANY AND ALL CLAIMS ARISING OUT OF OR RELATING TO THESE TERMS OF USE, YOUR USE OF THE SERVICES, OR ANY RELATIONSHIP BETWEEN THE PARTIES SHALL BE RESOLVED BY BINDING, INDIVIDUAL ARBITRATION.

1. Introduction

1.1. We, Jaguar Land Rover North America, LLC ("JLR USA", "our", "us" or "we"), offer a service which enables you to create a generic digital account which allows you to use the same login data for all participating JLR websites, channels, and applications ("SSO Account").

1.2. You may update and manage your SSO Account which includes your personal details and preferences through participating JLR websites, channels, and applications.

1.3. Please note that your use of your SSO Account is also subject to our privacy policies, which are incorporated herein by this reference and can be found at <https://www.jaguarusa.com/privacy-legal.html> and <https://www.landroverusa.com/privacy-policy.html>.

2. Terms and Conditions

2.1. By registering for an SSO Account you are agreeing to be bound by these Single Sign-On Terms and Conditions ("SSO Terms") and the our General Terms of Use, which are incorporated in their entirety and available at <https://www.jaguarusa.com/terms-conditions.html> and <https://www.landroverusa.com/terms-and-conditions.html> ("General Terms"). The General Terms and SSO Terms are referred to collectively as "Terms." If you do not wish to be bound by these Terms, please do not register for an SSO Account.

2.2. We reserve the right to change these Terms from time to time.

2.3. These Terms should be read alongside the Terms and Conditions for each JLR website and application. In the event of any inconsistency between the SSO Terms, General Terms, and any Terms and Conditions of a specific JLR website or application, the Terms and Conditions of such specific JLR website or application shall prevail.

2.4. The Terms shall remain in effect until you terminate your SSO Account or otherwise end all subscriptions to our various websites, channels and applications.

3. Use of Your SSO Account

3.1. Your SSO Account is provided free of charge and for domestic and private use only. You shall not use your SSO Account or reproduce any of the content contained in any JLR websites, channels or applications for any commercial, business or re-sale purpose and we have no liability to you for any business losses whatsoever.

3.2. By using the SSO Account, you warrant that you will not:

3.2.1. Use the SSO Account in a manner inconsistent with the Terms or in any way that violates any local, national, or international laws or regulations;

3.2.2. Permit anyone else to use your SSO Account or attempt to gain access to another user's account;

3.2.3. Attempt to circumvent or compromise any security measures;

3.2.4. Resell or repurpose your SSO Account; or

3.2.5. Infringe our intellectual property rights or those of any third party in relation to your use of the SSO Account.

3.3. In the event you breach any of these Terms or we suspect misuse of your login details or your SSO Account, we shall have the right to terminate your SSO Account and deny you access to any JLR website, channels or applications. We also reserve the right to hold you liable for all consequences of such misuse.

3.4. If we do not enforce our rights against you, or we delay in doing so, that does not mean we have waived our rights or that you do not have to comply with any of your obligations, either in the instant case or in the future.

3.5. We are entitled to immediately terminate your SSO Account if we stop providing the single sign-on service for any reason.

4. Registration and Availability

4.1. The personal information you provide upon registration must be true and correct and you must update such information in the event it changes. Creating an SSO Account requires you to create a confidential login password. Please keep all login details confidential and do not disclose your login details to anyone to prevent unauthorized use of your SSO Account. Please refer to Section 3 (User Account, Password and Security) of the General Terms for additional terms relating to password, security and user account requirements.

4.2. We reserve the right to refuse registrations for an SSO Account on a case by case basis in our sole discretion, for any reason whatsoever.

4.3. While we shall use our reasonable endeavors to maintain services and communications, and keep content up to date, we are unable to guarantee the accessibility of any of our websites, channels or applications, nor do we make any promises about the accuracy or completeness of the content or information contained within.

4.4. We may make changes to the single sign-on service and may modify or discontinue (on a temporary or permanent basis) certain functions of the service, including the termination of the single sign-on service in its entirety. If these changes are not acceptable to you, you may close your SSO Account at any time.

5. Intellectual Property

5.1. All intellectual property rights including, to the extent applicable, copyright, trademarks, design rights, patents or other intellectual property rights whether registered or not, are owned by or licensed to us unless otherwise indicated.

5.2. Except for use of your SSO Account in accordance with these Terms, you are granted no rights to use or, without limitation, copy, modify, transmit, distribute, display, reproduce, publish, license or in any way use any of the intellectual property contained within any JLR websites, channels, or applications without our prior written consent.

6. Limitations of Liability

IN NO EVENT WILL JLR USA BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, PUNITIVE OR CONSEQUENTIAL DAMAGES ARISING FROM YOUR USE OF THE SINGLE SIGN-ON SERVICES OR FOR ANY OTHER CLAIM RELATED IN ANY WAY TO YOUR USE OF THE SINGLE SIGN-ON SERVICES, INCLUDING BUT NOT LIMITED TO LOSS OF DATA OR INTERRUPTION IN ITS USE OR AVAILABILITY, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. JLR USA IS NOT LIABLE FOR ANY PERSONAL INJURY, INCLUDING DEATH, OR PROPERTY DAMAGE FROM YOUR USE OF THE SINGLE SIGN-ON SERVICES. YOUR SOLE AND EXCLUSIVE REMEDY FOR DISSATISFACTION WITH THE SINGLE SIGN-ON SERVICES IS TO CEASE ALL YOUR USE OF THE SERVICES. BECAUSE SOME STATES OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, IN SUCH STATES OR JURISDICTIONS THE LIABILITY OF JLR USA WILL BE LIMITED TO THE GREATEST EXTENT PERMITTED BY APPLICABLE LAW.

7. Disclaimer

The single sign-on service is provided on an as is, as available basis without any warranties of any kind. We cannot guarantee that it will be error free or continuously available. The single sign-on service may be subject to periods of disruption and/or downtime during periods of maintenance or modification, or interruption to third party media and communications.

YOU EXPRESSLY AGREE THAT YOUR USE OF THE SINGLE SIGN-ON SERVICE IS AT YOUR SOLE RISK. THE SINGLE SIGN-ON SERVICE IS PROVIDED "AS IS" AND "AS AVAILABLE" FOR YOUR USE, WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED, UNLESS SUCH WARRANTIES ARE LEGALLY INCAPABLE OF EXCLUSION.

WE MAKE NO REPRESENTATIONS OR WARRANTIES THAT THE SINGLE SIGN-ON SERVICE WILL REMAIN UNINTERRUPTED OR ERROR-FREE, THAT DEFECTS WILL BE CORRECTED OR THAT THE WEB PAGES OR APPLICATIONS ACCESSED THROUGH THE SINGLE SIGN-ON SERVICE, ARE OR WILL REMAIN FREE FROM ANY VIRUSES, WORMS, TIME BOMBS, DROP DEAD DEVICES, TROJAN HORSES OR OTHER HARMFUL COMPONENTS. JLR USA DOES NOT GUARANTEE THAT YOU WILL BE ABLE TO ACCESS OR USE THE SINGLE SIGN-ON SERVICE AT TIMES OR LOCATIONS OF YOUR CHOOSING, OR THAT JLR USA WILL HAVE ADEQUATE CAPACITY FOR THE SINGLE SIGN-ON SERVICE AS A WHOLE OR IN ANY SPECIFIC GEOGRAPHIC AREA. JLR USA MAKES NO REPRESENTATION OR WARRANTY REGARDING GOVERNMENT COMPLIANCE OF ANY SOFTWARE USED IN RUNNING SINGLE SIGN-ON SERVICE.

8. Agreement to Arbitrate and Class Waiver

ANY DISPUTE ARISING FROM THE TERMS OR THE RELATIONSHIP OF THE PARTIES SHALL BE RESOLVED BY BINDING ARBITRATION, WHICH REPLACES THE RIGHT TO GO TO COURT. ANY DISPUTE OR CLAIM SHALL BE BROUGHT SOLELY IN YOUR INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY CLASS ACTION, REPRESENTATIVE PROCEEDING, MASS ACTION, PRIVATE ATTORNEY GENERAL ACTION, OR CONSOLIDATED ACTION. IN ADDITION, THIS SECTION PROHIBITS YOUR ABILITY TO BE PART OF ANY CLASS ACTION OR OTHER REPRESENTATIVE ACTION BROUGHT BY ANYONE ELSE, AND PROHIBITS YOUR ABILITY TO BE REPRESENTED IN A CLASS ACTION OR OTHER REPRESENTATIVE ACTION. IF NOT FOR THIS AGREEMENT, YOU MAY HAVE OTHERWISE HAD A RIGHT TO PARTICIPATE OR BE REPRESENTED IN A CASE FILED IN COURT BY OTHERS (INCLUDING CLASS ACTIONS AND OTHER REPRESENTATIVE ACTIONS) AND YOU AND WE MAY OTHERWISE HAVE HAD A RIGHT TO BRING CLAIMS IN A COURT BEFORE A JUDGE OR JURY.

Notwithstanding anything herein to the contrary, you retain the right to pursue any Claim in a small claims court and proceed on an individual basis for any such Claim that is within the court's jurisdiction. Please refer to Section 15 of the General Terms for complete arbitration terms. The party filing a claim in arbitration must choose one of the following two arbitration administrators: American Arbitration Association; or JAMS/Endispute ("JAMS") pursuant to the applicable consumer rules. Information about the arbitration process and the consumer rules can be obtained at:

American Arbitration Association
1633 Broadway, 10th Floor, New York, NY 10019
Website: www.adr.org

JAMS
1920 Main Street, Suite 300, Irvine, CA 92614
Website: www.jamsadr.com

9. Other important terms

9.1. Each of the provisions in these Terms operates separately. If any provisions are determined to be illegal, invalid or otherwise unenforceable then the remaining provisions shall remain in full force and effect.

9.2. These Terms are governed by the laws of the State of New Jersey. Subject to the provisions of the Arbitration Section set forth above, you agree and hereby submit to the exclusive personal jurisdiction and venue of the state or federal courts in the State of New Jersey, with respect to such matters.

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OUR VEHICLES

RANGE ROVER

DISCOVERY

SPECIAL VEHICLE OPERATIONS

BOOK A TEST DRIVE

KEEP ME INFORMED

OWNERSHIP

OWNERSHIP SERVICES

INCONTROL

SOFTWARE UPDATES

VEHICLE WARRANTY AND SERVICE

RECALL SEARCH

EXPERIENCE

DRIVING EXPERIENCES

TRAVEL

ABOUT LAND ROVER

CAREERS

JAGUAR LAND ROVER

SUSTAINABILITY

CONTACT US

JOIN THE CONVERSATION

FACEBOOK

X

YOUTUBE

INSTAGRAM

LINKEDIN

SEARCH OUR SITE

